PRINTED: 08/29/2018 FORM APPROVED

2018-451

State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: A. BUILDING: 000102 B. WING 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PRFFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) L000 INITIAL COMMENTS L 000 STATE LICENSING SURVEY 1. A written PLAN OF CORRECTION is required for each deficiency listed on the The Washington State Department of Health Statement of Deficiencies. (DOH) in accordance with Washington Administrative Code (WAC), Chapter 246-322 2. EACH plan of correction statement Private Psychiatric and Alcoholism Hospitals, must include the following: conducted this health and safety survey. The regulation number and/or the tag Onsite dates: 07/23/18 to 07/27/18 number; Examination number: 2018-451 HOW the deficiency will be corrected; WHO is responsible for making the The survey was conducted by: correction: WHAT will be done to prevent Surveyor #3 reoccurrence and how you will monitor for Surveyor #6 continued compliance; and WHEN the correction will be completed. Surveyors investigated complaint #2018-5145 and #2018-9713 during the survey. 3. Your PLANS OF CORRECTION must be returned within 10 calendar days from The Washington Fire Protection Bureau the date you receive the Statement of conducted the fire life safety inspection. Deficiencies. Your Plans of Correction must be received electronically by August 27, 2018. 4. Return the ORIGINAL REPORT with the required signatures. L 315 322-035,1C POLICIES-TREATMENT L 315 WAC 246-322-035 Policies and Procedures. (1) The licensee shall develop and implement the following written policies and procedures consistent with this chapter and services provided: (c) Providing or arranging for the care and treatment of patients; This Washington Administrative Code is not met as evidenced by:

Stato Form 2567 LADORATORY DIRECTORIS OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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L 315	Continued From page	1	L 315		_		
	and review of hospital the hospital failed to it provided a safe envirous high risk for suicide Fallure to ensure a sapatients at risk for ser Findings included:  1. Document review o procedure titled, "Suic number 1000,24, last staff would observe perecautions with an in	fe environment places lous injury or death.  If the hospital's policy and elde Precautions," policy revised 05/18, showed that attents on suicide creased level of vigilance, ponducted daily or more			-		
	levels of observational stated the unit had thre #308, #312) at the beg 5-minute monitoring bit #307 and #308 were to Both patients had received.						
	surveyor observed a triving on a desk near P surveyor also observe	ID AM, Surveyor #3 7's room (Room #406). The owel and scrub bottom pant attent #307's bed. The d a pillowcase and blanket er unoccupied bed in the					

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State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A, BUILDING: \_ 000102 B. WNG 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST BHC FAIRFAX HOSPITAL KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PROVIDER'S PLAN OF CORRECTION (X5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE DATE REGULATORY OR LSC IDENTIFYING INFORMATIONS TAG TAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) L 315 L315 Continued From page 2 On 07/24/18 at 11:10 AM, Surveyor #3 interviewed the registered nurse (Staff #304) about the surveyor's observations of the towel and other items being available in the room. Staff #304 stated she was unaware of this and the items should not be in the room. 5. On 07/24/18 at 11:30 AM, Surveyor #3 reviewed the medical record of Patient #307 who was admitted on 07/17/18 from the partial hospitalization program for suicidal thoughts with a plan and psychosis. The review showed the following: An admission psychiatric evaluation indicated that Patient #307 was having auditory hallucinations with an Imaginary friend telling her to hurt herself. The provider's impression was that she is at high risk for sulcidal behavior. - On 07/23/18 at 8:20 PM, a progress note showed a registered nurse entered Patlant #307's room to check in on her condition because of other patients concerns for her increasing anxiety. The nurse observed Patient #307 talking to her roommate and then proceeded to tie a blanket with a knot around her neck loosely. The nurse was able to talk with the patient and remove the blanket from her possession. Patlent #307 stated, "You're ruining my plan". Patient #307 was placed in a sulcide gown with sulcide linens. The patient received additional medications and was placed on every 5-minute observational monitoring. 6. On 07/24/18 at 1:15 PM, Surveyor #3 reviewed the medical record of Patient #312 who was admitted on 07/17/18 from the partial hospitalization program for increasing thoughts of

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State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A, BUILDING: B. WNG 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE DAT TAG DEFICIENCY) L 315 Continued From page 3 L 315 suicide ideation. The review showed the following: - The patient had previously been admitted on 07/01/18 for suicide attempt by drug overdose and was discharged on 07/13/18. The patient began the partial hospitalization program on 07/16/18. -Admission orders on 07/17/18 at 12:45 PM showed the patient was ordered for every 15-minute observational monitoring and suicide precautions. On 07/18/18 at 2:23 PM, a daily nursing progress note showed Patient #312 gave a previously hidden shoelace to a program specialist (mental health technician) but denied any Intent or plan to use it. The patient contracted for safety at the time of discovery. - Physician orders dated 07/19/18 at 10:18 AM showed unit restrictions and suicide precautions discontinued. - On 07/22/18 at 6:25 PM, a daily nursing progress note showed the patient was found making a noose out of shoe strings in his bathroom at the beginning of the shift. The patient was placed on room lockout and ordered for every 5-minute observational monitoring. Additionally, the patient was placed back on suicide precautions. -A daily progress note dated 07/23/18 at 12:22 AM (late entry) showed that on 07/22/18 at 3:45 PM, the patient was discovered in his room with a shoelace tied into a loop at one end and tied to a grate in the ceiling of his bathroom. The patient

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was standing on a chair and had told other

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FORM APPROVED State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_ B. WING 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION) DATE TAG ΓAG CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY L 315 L 315 Continued From page 4 patients that he was going into his bathroom to "do something". The patient was placed on increased observations and locked out of room for the remainder of the shift. A skin and patient belongings search were performed with no additional contraband found. 7. On 07/24/18 at 1:15 PM, Surveyor #3 reviewed the medical record of Patient #308 who was admitted on 07/01/18 after attempting to jump off a bridge. The review showed the following: -The admission High Risk Notification Alert was marked for suicidal and self-harm indicators. - On 07/23/18, the patient's condition had Improved and was taken off suicide precautions and was on 15-minute observational monitoring checks. - A progress note on 07/23/18 at 4:30 PM showed Patient #308 approach staff to discuss his anxiety. Patient was escorted to an area of reduced stimuli to discuss his feelings. After completing the discussion, the patient returned to his room. Shortly, afterwards, a registered nurse went back to check on the patient. The patient was found in the bathroom with a piece of torn towel and stated, "I can't do this anymore". Attempts to verbally de-escalate the situation were unsuccessful. The patient was observed holding the towel in his hands around his neck pulling it tightly without knotting it. The nurse responded by placing their hand between the towel and his neck to ensure an open airway before it could be removed. While holding the towel, the patient displayed facial discoloration.

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The patient was placed back on suicide precautions, unit restriction, and placed on every

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	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPL A. BUILDING:	E CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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L 315	Continued From page	5	L 315	-	
	5-minute observations	al monitoring. Enhanced		1	
		cks, and pulse oximetry			
	checks were ordered.	A medical consultation to	1		
	evaluate the patient w	ras also ordered,			
	- A case management	progress note on 07/24/18			
ľ	at 10:38 AM showed t	the case manager (CM) met	1	}	}
		n-one to check in on his	]	)	j i
		he previous night. The			1
	•	e hallucinated about rats.			
	He did not remember		j	1	1
		n he was on top of his desk	İ		i
	_	The progress note showed			
	<del>-</del>	he bathroom and tied a . The nurse wrestled with	1	ĺ	
ļ	the patient and the tox				
		tion. The CM noted the	l l		
	patient had bruising o				
	8. On 07/24/18 at 1:50	•	1		
		specialist (mental health	i		
		5) about a behavioral "code"			
ļ		er involving Patient #308. had tried to get Patient			
		pencils that he had used	i	·	
	during the case mana		ĺ		
	refusing to return then				
	attempted to barricade	the door and Staff #305			
	had to get the assistar	nce of other staff to open	-		
		period of de-escalating the			
		became agitated. The			
		towel, tore it, and went			
}		pping it around his neck	1	·	
		vene. When asked how the			
ļ		towel so easily, she stated	1		\ <b>\</b>
ĵ		of those Items when other	1		
ŀ	patients are sleeping i	n the same room.			
	- At the time of the inc				
	Adolescent South Unit	t electronic intake census	1	<u>_</u>	

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State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER-COMPLETED A. BUILDING: 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST BHC FAIRFAX HOSPITAL KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) L 315 Continued From page 6 L 315 board showed (under the notes section) that Patient #308 could have two pillows per physician order but no towels were allowed in the room. 9. On 07/25/18 at 2:25 PM, Surveyor #3 interviewed a registered nurse (Staff #304) about staffing and the sulcide attempt of Patient #308. Staff #304 stated staffing could be better. The unit should have as much staff as possible. The nurse stated the child and adolescent unit deals with some very depressed and psychotic kids. Generally, she feels the unit is staffed safety but vesterday was unsafe. 10. On 07/25/18 at 3;45 PM, Surveyor #3 reviewed the medical record of Patient #308 surrounding the strangulation attempt on 07/25/18. The review showed the following: -A psychiatrist progress note dated 07/24/18 at 3:00 PM showed Patient #308 altempted to strangle self with towel. A code was called and the registered nurse had to cut off the towel. The patient was on every 5-minute monitoring at the time of the suicide attempt. The patient's monitoring status was changed to one-to-one direct monitoring after the event. -A seclusion/restraint note dated 07/24/18 showed that the patient went into the bathroom and staff followed. Hospital staff saw that Patient #308 had torn his flannel shirt and had placed part of the towel around his neck. Staff cut the towel off the patient, took the flannel pieces of the shirt away from the patient. The patient was placed in a physical hold restraint from 1:50 PM to 2:03 PM to prevent him from continuing to grab towel pieces to hurt himself.

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State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING:\_ **B. WING** 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) DATE TAG TAG DEFICIENCY) 1,780 L 780 Continued From page 7 L 780 322-120.1 SAFE ENVIRONMENT L 780 WAC 246-322-120 Physical Environment. The licensee shall: (1) Provide a safe and clean environment for patients, staff and visitors: This Washington Administrative Code is not met as evidenced by: Based on observation and interview, the hospital failed to provide a clean environment for patients, staff, and visitors. Failure to ensure a clean environment puts patients, staff, and visitors at risk of increased exposure to allergens and harmful microorganisms. Findings included: 1. On 07/23/18 at 1:30 PM, Surveyor #6 toured the South Unit with the Risk Management Coordinator (Staff #602). The observation showed un-cleanable surfaces; excessive amounts of dirt, dust, and debris; and signs of mold in the following areas: a. Patient room #401 - black mold on the shower curtain, mildew stains on the ceiling above the shower; b. Storeroom adjacent to the Day Room - dirt, debris, and dust accumulation on the floor, c. Linen closet - dust accumulations hanging from ceiling vent; d. Patient room #408 - black mold on the shower curtain, and in the shower;

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State Form 2587 STATE FORM State of Washington SIATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_ B. WING 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (XA) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL COMPLETE (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) L780 L 780 Continued From page 8 e. Patient room #406 - black mold in the shower. 2. On 07/23/18 at 2:15 PM, Surveyor #6 toured the Central Unit with the Risk Management Coordinator (Staff #602). The observation showed black mold in the following areas: a. Patient room #103 - black mold in the shower, b. Patient room #102 - black mold on the shower curtain. 3. On 07/23/18 at 3:30 PM, Surveyor #6 toured the North Unit with the Risk Management Coordinator (Staff #602). The observation showed un-cleanable surfaces, excessive amounts of dirt. dust, and debris; and/or mold and mildew stains in the following areas: a. Un-numbered storage room for North Unit and Central Unit patients personal possessions - dust accumulation on the cailing vent; b. Patient room #117 - peeling paint on bathroom cabinet: c. Shower room - black mold in the shower, dust accumulation on the ceiling vent. 4, On 07/24/18 at 8:20 AM, Surveyor #6 toured Unit W-1 with the Risk Management Coordinator (Staff #602). The observation showed un-cleanable surfaces and excessive amounts of dirt and debris in the following areas: a. Patient room #901 - peeling paint near the window; b. Storage closet - accumulation of dirt and debris

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on the floor.

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State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING 080102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID PREFIX (X5) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) L 780 Continued From page 9 L 780 5. On 07/26/18 at 9:00 AM, Surveyor #6 toured the Partial Hospitalization Unit with the Risk Management Coordinator (Staff #602). The observation showed an accumulation of dirt and dried food debris on the floor of a closet of the adult services side of the unit. 6. On 07/25/18 at 8:30 AM, Surveyor #6 toured the East Unit with the Risk Management Coordinator (Staff #602), The observation showed that the vinyl baseboard molding along the floor beside the toilet in Bathroom #4 had separated from the wall creating un-cleanable conditions. 7. On 07/24/18 at 10:00 AM. Surveyor #6 Interviewed a housekeeper (Staff #603) about cleaning and replacing shower curtains in the patient care areas. Staff #603 stated that staff washed shower curtains as needed. 8. On 07/24/18 at 11:10 AM, Surveyor #6 interviewed the Facilities Director (Staff #604) about deaning and replacing shower curtains. Staff #604 stated that staff clean or replace shower curtains as needed, and that the facilities staff is developing a cleaning schedule for shower curtains; and identifying conditions that require "as needed" cleaning or replacing. L 880 322-140.11 ROOM FURNISHINGS L 880 WAC 246-322-140 Patient living areas. The licensee shall: (1) Provide patient sleeping rooms with: (i) Sufficient room furnishings maintained in safe and clean condition including: (i) A bed for each patient at least

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AND PLAN OF CORRECTION IDENT		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING:			(X3) DATE SURVEY COMPLETED	
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thirty-si approp size of firm ma or dispo This Wa as evid . Based of failed to mattres Failure places p organis Finding 1. On 0 Surveyor room #1 showed with cra tears ex mattres 2. On 0 inspecto The obs had a m covering the foam not clea 3. On 0 intervies (Staff #4 mattres	the patient; (ii ittress; and (ii psable pillow; ashington Adnenced by: on observation provide patients at risi ms.  to provide east patients at risi ms.  s included:  7/23/18 from 3 or #6 observed in 20 on the Cet that one of the cks and tears posed vinyl was making it ab 17/24/18 at 9:2 and patient root pervation show pattress with contract the mattre mable.  8/24/18 at 11: wed the Risk is 602) about the ses. Staff #60		L 880				

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State of Washington (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY IDENTIFICATION NUMBER: AND PLAN OF CORRECTION COMPLETED A. BUILDING: \_\_ B. WING 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX **PREFIX** DATE TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) L 880 L 880 Continued From page 11 replaced as needed. L1065 L1065 322-170.2E TREATMENT PLAN-COMPREHENS WAC 246-322-170 Patient Care Services. (2) The licensee shall provide medical supervision and treatment, transfer, and discharge planning for each patient admitted or retained, including but not limited to: (e) A comprehensive treatment plan developed within seventy-two hours following admission: (i) Developed by a multi-disciplinary treatment team with input, when appropriate, by the patient, family, and other agencies; (ii) Reviewed and modified by a mental health professional as indicated by the patient's clinical condition: (iii) Interpreted to staff, patient, and, when possible and appropriate, to family; and (iv) Implemented by persons designated in the plan; This Washington Administrative Code is not met as evidenced by: Based on record review and review of hospital policy and procedures, the hospital falled to ensure that staff developed, initiated, and updated care plans for 4 of 10 records reviewed (Patient #307, #309, #310, #311). Failure to develop care plans to address patient care problems risks patient safety and delays in treatment. Findings Included:

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FORM APPROVED State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION O(4) ID (7(6) COMPLETE PREFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY) L1065 Continued From page 12 I.1065 1. Document review of the hospital's policy and procedure titled, "Treatment Planning," policy number 1000.81, last revised 05/18, showed that the individual patient's treatment team does treatment planning. A medical treatment plan will be initiated for any acute or chronic medical issue identified during the initial nursing assessment. The treatment plan may be revised at any time by the team when new Information is obtained justifying a change. Document review of the risk/safety assessment section of the initial registered assessment form showed that "If any Fall Risk factors are present, complete Falls Risk Assessment & Treatment Plan for specific interventions." 2. On 07/24/18 at 08:20 AM, Surveyor #3 reviewed the medical record of Patient #309 who was admitted on 07/21/18 for bipolar disorder. The review showed the following: -The admission risk high notification alert showed the patient had an assaultive history and was a falls risk. -The Risk/Safety Assessment for falls risk screening showed Patient #309 was confused, disoriented, and sedated. -The Abnormal involuntary Movement Scale (AIMS) assessment was not completed upon admission due to the patient being sedated. -On 07/22/18 at 10:45 PM, a progress note showed that Patient #309 had a witnessed ground level fall after walking by the medication

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State of Washington (X1) PROVIDER/SUPPLIER/CLIA OC3) DATE SURVEY STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: \_ B. WING 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION O(4) ID 0(5) (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PREFIX PREFIX DATE REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) L1065 L1065 Continued From page 13 -The surveyor found no evidence that a falls risk problem was added to the treatment plan until after Patient #309 fell on 07/22/18. 3. On 07/24/18 at 09:05 AM, Surveyor #3 reviewed the medical record of Patient #310 who was admitted on 07/19/18 for schizophenia. The review showed the following: -The Risk/Safety Assessment for falls risk screening showed Patient #310 was marked for unsteady walking, balance problems, confusion, and urinary incontinence. -The Admission Data and Screening form for Skin and Body Check showed multiple bruises and abrasions on arms, back, shoulder, buttocks, elbow, and right foot. - On 07/21/18 at 06:10 AM, a progress note showed that Patient #310 at 06:05 AM was observed to be in bed with a blood spot on the floor. A program specialist observed that Patient #310 had a cut on the chin and more blood stains in the bed. The patient told the staff that she had fallen. Patient #310 was transported to an outside facility's emergency department (ED). -On 07/21/18 at 1:30 PM, a progress note showed that Patient #310 returned from the ED with no head or internal injuries but required sutures for the chin laceration. -Surveyor #3 found no evidence that the problem for falls risk had been added to the treatment plan at the time of the review. 4. On 07/24/18 at 11:30 AM, Surveyor #3 reviewed the medical record of Patient #307 who

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State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_ B. WING 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX **PREFIX** (EACH CORRECTIVE ACTION SHOULD BE DATE REGULATORY OR LISC IDENTIFYING INFORMATION TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) L1065 Continued From page 14 L1065 was admitted on 07/17/18 for major depressive disorder and suicide ideation. The review showed the following: -The Admission Data and Screening form for nutritional screen showed the box marked for eating binges with periods of not eating. Staff documentation showed that the patient's body mass index was 17.8, which was below normal. -The Psychiatric Evaluation showed the patient stating they were intimidated by food, a desire to weigh 100 pounds and is afraid of being overweight. The admitting diagnosis included rule out anorexia nervosa. -Surveyor #3 found no evidence that the problem for an eating disorder had been added to the treatment plan at the time of the review. 5. On 07/25/18 at 11:10 AM, Surveyor #3 reviewed the medical record of Patient #311 who was admitted on 07/20/18 for schizoaffective disorder and suicide ideation with a plan to kill themselves. The review showed the following: -The Psychiatric Evaluation showed the patient presented to the ED stating he had attempted to overdose on heroin. He admitted to using 0.5 grams of heroin every couple of days and drank 10 bottles of alcohol daily. -Surveyor #3 found no evidence that a problem for substance abuse had been added to the treatment plan at the time of the review.

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:			(X2) MULTIPLE CONSTRUCTION  A. BUILDING:			(X3) DATE SURVEY COMPLETED	
	<u> </u>	000102	B. WING		07	<u>//27/2018</u>	
NAME OF P	ROVIDER OR SUPPLIER	STREET	ADDRESS, CITY, STATE	, ZIP CODE		<u></u>	
		10200 N	IE 132ND ST			•	
BHC FAIR	RFAX HOSPITAL		ND, WA 98034				
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE THE APPROPRIATE	(XS) COMPLET DATE	
L1150	Continued From page	15	L1150				
L1150	322-180.1D PHYSICI	IAN AUTHORIZATION	L1150				
	WAC 246-322-180 Pa Seclusion Care. (1) 7				·	-	
	shall assure seclusion		1.				
	are used only to the extent and		1 1				
	duration necessary to ensure the		i 1				
ľ	safety of patients, sta		1 1				
•	property, as follows: ( notify, and receive au		1				
	a physician within one		1				
ł	Initiating patient restra		l (			-	
	seclusion;		1				
	This Washington Adm as evidenced by:	inistrative Code is not met					
	Based on record revis	w, interview, and review of					
		procedures, the hospital				1	
		licensed provider wrote an					
-		restraint for 2 of 4 seclusion	-			1	
-	records reviewed (Pai	lient #305, #306).					
	Failure to ensure that	a provider write an	· [			ĺ	
	appropriate order for s						
	psychological harm, lo freedom.	oss of dignity, and personal			-		
	Findings included:	•					
	1. Document review o	f the hospital's policy and					
	procedure titled, "Seci	lusion / Restraint / Physical	1				
ļ		1000.53, last revised 05/18,				1	
,		cian or registered nurse		•		1	
ľ		restrictive intervention. A					
		rder is obtained from the usion or restraint episode.					
	For adults, 18 years a		1			1	
		sode may be written up to					
ļ	four hours. For youth						
	_	sode may be written up to	1 1			1	

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State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A, BUILDING: \_ B. WNG 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (X6) COMPLETE PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE TAG REGULATORY OR USC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) 1.1150 Continued From page 16 L1150 two hours. 2. On 07/26/18 at 11:50 AM, Surveyor #3 reviewed the medical records of four patients who were placed in seclusion during their hospitalization. The review showed: a. Patient #305 was a 25 year old who was placed in seclusion after striking a hospital staff member. No physician order for seclusion was found in the medical record. b. Patient #306 was a 15 year old who was placed in seclusion after kicking a hospital staff member. A physician order for seclusion was written for a four-hour period instead of the maximum 2-hour time interval allowed in the hospital policy. 3. An interview at the time of the review with the Hospital Risk Manager (Staff #303) confirmed the finding. L1365 L1365 322-210,3A PROCEDURES-MED AUTH WAC 246-322-210 Pharmacy and Medication Services. The Ilcensee shall: (3) Develop and implement procedures for prescribing. storing, and administering medications according to state and federal laws and rules, including: (a) Assuring professional staff who prescribe are authorized to prescribe under chapter 69.41 RCW: This Washington Administrative Code is not met as evidenced by: Based on interview, document review, and review

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State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (XS) COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) L1365 Continued From page 17 L1365 of hospital policies and procedures, the hospital failed to follow its policy for controlled substances management and accountability. Failure to maintain accountability for controlled substances risks potential diversion activity and patient safety. Findings included: 1. Document review of the hospital's policy and procedure titled, "Controlled Substances," policy number 1000,48, last revised 05/18, showed that two nurses (one from the off-going shift and one from the on-coming shift) must conduct an inventory of all patient owned medication controlled substances at each change of shift. Two signatures must be on each change of shift controlled substance record. 2. On 07/23/18 at 11:25 AM, Surveyor #3 inspected the North Unit medication room. At the time of the inspection, the surveyor reviewed the manual controlled drug record book. The review showed: a. Patient #301's controlled substance record for testosterone (steroid) 12.5mg/ 25 gram gel pump was missing inventory counts being completed for 07/10/18 day shift and 07/15/18 evening shift. Shift inventory counts were incomplete (missing one of two required signatures) for 07/22/18 evening shift. b. Patient #302's controlled substance record for alprazolam ( a medication used for anxiety) 1 mg tablets was missing inventory counts for 07/15/18 for both day and evening shifts. At the time of the inspection, Surveyor #3 asked

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State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WING 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (FACH OFFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE COMPLETE REGULATORY OR LSC IDENTIFYING INFORMATION CROSS-REFERENCED TO THE APPROPRIATE DATE TAG TAG DEFICIENCY L1365 Continued From page 18 L1365 the Assistant Chief Nursing Officer (Staff #301) about the manual controlled drug record sheet. Staff #301 confirmed that at shift change both the off-going and on-coming nursing staff perform an inventory count. 3. On 07/24/18 at 10:46 AM, Surveyor #3 inspected the South Unit medication room. At the time of the Inspection, the surveyor reviewed the manual controlled drug record book. The review showed: a. Patient #303's controlled substance record for lorazepam (a medication used for anxiety) 0.5 mg tablets was missing inventory counts for 07/05/18 night shift, 07/11/18 evening shift, and 07/22/18 evening shift. Shift inventory counts were incomplete (missing one of two required signatures) for 07/06/18 night shift, 07/12/18 evening shift, and 07/22/18 day shift. On 07/25/18 at 8:00 AM, Surveyor #3 interviewed the Director of Pharmacy (Staff #302) about controlled substance accountability. Staff #302 stated that all controlled substances issued by the hospital are located in the Pyxls machine with a perpetual inventory count. Patient's own medications that are controlled substances are recorded on the manual controlled drug sheet and should be inventoried at every shift change. On 07/25/18 at 12:50 PM, Surveyor #3 inspected the Central Unit medication room. At the time of the inspection, the surveyor reviewed the manual controlled drug record book. The reviewed showed: a. Patient #304's controlled substance record for suboxone (a medication used to treat patients who are dependent on opioids) was missing

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State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WANG 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL COMPLETE PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY) L1365 Continued From page 19 L1365 inventory counts for: - 07/10/18 both evening and night shifts, - 07/08/18 day, evening and night shift, - 07/09/18 night shift. - 07/101/8 night shift. - 07/12/18 evening shift - 07/15/18 night shift, - 07/16/18 night shift, 07/18/18 evening shift, - 07/20/18 night shift Shift inventory counts were incomplete (missing one of two required signatures) for 07/15/18 evening shift and 07/24/18 evening shift. L1470 322-220,1 LAB ACCESS L1470 WAC 246-322-220 Laboratory Services. The licensee shall: (1) Provide access to laboratory services to meet emergency and routine needs of This Washington Administrative Code is not met as evidenced by: Based on observation and review of manufacturer information, the hospital failed to ensure laboratory testing supplies did not exceed their designated expiration date. Failure to ensure testing supplies do not exceed their expiration date places patients at risk for inadequate medical treatment due to unreliable test results. Findings included: 1. The manufacturer test instructions for One

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PRINTED: 08/29/2018 FORM APPROVED State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WNG 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 **SUMMARY STATEMENT OF DEFICIENCIES** PROVIDER'S PLAN OF CORRECTION (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE COMPLETE PREFIX PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) L1470 Continued From page 20 L1470 Step HCG Urine Pregnancy Tests include the precaution, "do not use test kit beyond expiration date." 2. On 07/26/18 at 9:20 AM, Surveyor #6 inspected the Hemingway Exam Room in the Partial Hospitalization building with the Risk Management Coordinator (Staff #602). The surveyor observed a box of One Step HCG Pregnancy Test (approximately 25 single use test strips) with an expiration date of 06/18. 3. Staff #602 confirmed the expiration date and discarded the box of test strips at the time of the observation. L1485 322-230.1 FOOD SERVICE REGS L1485 WAC 246-322-230 Food and Dietary Services. The licensee shall: (1) Comply with chapters 246-215 and 246-217 WAC, food service; This Washington Administrative Code is not met as evidenced by: Based on observation and document review, the hospital failed to implement policies and procedures consistent with the Washington State Retail Food Code (Chapter 246-215 WAC). Failure to follow food safety standards places patients and staff at risk of food borne liness. Findings included:

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1. Document review of the hospital's policy titled, "Dietary Services," Policy #DS-001, revised 08/17, showed that hospital staff is to prepare and store food under sanitary conditions:

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State of Washington (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: B. WNG 000102 07/27/2018 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER · 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (X4) ID (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION CROSS-REFERENCED TO THE APPROPRIATE TAG TAG DEFICIENCY L1485 L1485 Continued From page 21 Cold foods served at 41 degrees Fahrenheit. - Food storage areas, including equipment, maintained clean at all times. 2. On 07/23/18 between 11:00 AM and 12:20 PM. during a tour of the Dietary Department with the Dietary Manager (Staff #601) and the Risk Management Coordinator (Staff #602), Surveyor #6 used a thin-stemmed thermometer to assess the temperature of several potentially hazardous foods (PHF) at the service line salad bar. The observation showed: a. potato salad: 48,4 degrees Fahrenheit; b. pasta salad: 45.6 degrees Fahrenheit; c. cantaloupe melon pieces: 56.4 degrees Fahrenheit: d. honeydew melon pieces: 55.5 degrees Fahrenheit. All PHFs listed above had an internal temperature above the maximum allowable cold-holding temperature of 41 degrees Fahrenheit. 3. The Dietary Manager (Staff #601) confirmed the temperatures and discarded the Items at the time of the observation. Reference: Washington State Retail Food Code WAC 246-215-03525(1)(b) 4. Document review of the hospital's policy titled, "Care of Refrigerators," Policy #1600.20, revised 06/18, showed that hospital staff should clean

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State of Washington STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: \_ B. WNG 000102 07/27/2018 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 10200 NE 132ND ST **BHC FAIRFAX HOSPITAL** KIRKLAND, WA 98034 SUMMARY STATEMENT OF DEFICIENCIES (X4) ID PREFIX TAG PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE DATE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE TAG **DEFICIENCY**) L1485 Continued From page 22 L1485 - Nursing staff are to defrost and clean unit refrigerators weekly. - Facility operations staff are to clean refrigerators upon relocation, or as needed. 5. On 07/23/18 at 3:30 PM, Surveyor #6 observed liquid food waste and dried food debris in the refrigerator and freezer compartment of the refrigerator in the Day Room on the North Unit. 6. The Risk Management Coordinator confirmed the findings at the time of the observation. Reference: Washington State Retail Food Code WAC 246-215-04600

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